

## Проблема 1а

Колега приніс комп'ютер, який при завантажується нормально. Але після введення логіна і пароля виводить синій екран з великою кількістю незрозумілого тексту?

```
A problem has been detected and windows has been shut down to prevent damage
to your computer.

SPIN_LOCK_NOT_OWNED

If this is the first time you've seen this Stop error screen,
restart your computer. If this screen appears again, follow
these steps:

Check to make sure any new hardware or software is properly installed.
If this is a new installation, ask your hardware or software manufacturer
for any windows updates you might need.

If problems continue, disable or remove any newly installed hardware
or software. Disable BIOS memory options such as caching or shadowing.
If you need to use Safe Mode to remove or disable components, restart
your computer, press F8 to select Advanced Startup Options, and then
select Safe Mode.

Technical information:

*** STOP: 0x00000010 (0x00001111,0x00002222,0x00003333,0x00004444)

Beginning dump of physical memory
Physical memory dump complete.
Contact your system administrator or technical support group for further
assistance.
```

Серед інструментів у мене є 2 CD диски з дистрибутивом самої ОС та так званий LiveCD, який дозволяє завантажити ОС безпосередньо з компакт-диска.

*Чи можна виправити операційну систему без перевстановлення?*

## Проблема 16

Іншого разу мені потрапив до рук комп'ютер, який виводить помилку, взагалі не завантажуючи операційну систему.

```
A problem has been detected and windows has been shut down to prevent damage
to your computer.

The problem seems to be caused by the following file: processr.sys

DRIVER_UNLOADED_WITHOUT_CANCELLING_PENDING_OPERATIONS

If this is the first time you've seen this Stop error screen,
restart your computer. If this screen appears again, follow
these steps:

Check to make sure any new hardware or software is properly installed.
If this is a new installation, ask your hardware or software manufacturer
for any windows updates you might need.

If problems continue, disable or remove any newly installed hardware
or software. Disable BIOS memory options such as caching or shadowing.
If you need to use safe Mode to remove or disable components, restart
your computer, press F8 to select Advanced Startup Options, and then
select Safe Mode.

Technical information:

*** STOP: 0x000000CE (0xF76ED778,0x00000008,0xF76ED778,0x00000000)

processr.sys
Beginning dump of physical memory
Physical memory dump complete.
Contact your system administrator or technical support group for further
assistance.
```

*Чи можна відновити операційну систему без перевстановлення?*